



simplifying **ENTERPRISE TELEPHONY**

Incorporated since 1973, **Communication Services Pte Ltd** (better known as 'CommServ' by our clients) obtained distributorship rights to market and support the suite of business products manufactured by Swedish telecommunications giant, LM Ericsson. By August 2003, CommServ's territorial distributorship rights from world-class manufacturers included Singapore, Thailand, Indonesia, Vietnam and Brunei. Today, the company has a staff strength approaching 100, serving over 80,000 users.

CommServ is committed to assisting clients achieve business objectives through the provision of optimal telecommunications platforms. Through a philosophy of consistently developing creative telecommunications packages, our sales consultants create solutions which are ideally suited to your actual needs.

technology that works for YOU



At CommServ, we believe in value-adding to our clients and partners. Our sales and technical personnel are professionally certified and trained to analyze your telecommunication needs before recommending solutions which would enhance your market position.

We provide professional services that complement a comprehensive range of innovative quality products and a dedicated team of experienced and committed personnel.

In endorsement of this commitment, we also boast a dedicated **Customer Care Team** to provide our clients with further value-added services such as periodical needs analysis, up-to-date information about system enhancements and systematic evaluation of optimal system performance.

flexible solutions for YOUR BUSINESS NEEDS

ENTERPRISE PRODUCTS AND SERVICES INCLUDING

- Aastra (formerly Ericsson) MXONE IP Communication System
- Aastra (formerly Ericsson) BusinessPhone Converged PBX System
- DECT Business Cordless Systems
- Solidus Ecare Multimedia Contact Center Solution
- Hospitality/POS/Front Desk Systems
- SMS/Email Solutions
- Unified Messaging Systems
- Interactive Voice Response (IVR) Systems
- Call Accounting Packages
- Intelligent Digital Multi-channel Recorders
- Telecommunications Needs Analysis
- System Performance Evaluation

CONTACT DETAILS

Thank you for this opportunity for us to share this information with you. For further details, please call our **Customer Helpline** at 65-6372 8118 or email us at: customer care@commserv.com.

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